

Emergency Contacts 2026

National Support Numbers		
Gas Emergency Services	0800 111 999	Gas Leaks 24 hour line
UK Power Networks	0800 31 63 105 or 105	Power Cuts or Mains Emergencies (24 hour)
Building / Roof Works		
King Builders Gloucester	01452 526 631	Best endeavours
Boiler Repairs (Gas)		
Neptune Building Services	01452 541 939 / 0333 344 8754	Gas Safe Certified (24 hour line)
P&R Heating Ltd	01453 791492	Gas Safe Certified (24 hour line)
Boiler Repairs (Oil)		
Neptune Building Services	01452 541 939 / 0333 344 8754	OFTEC (24 hour line)
P&R Heating Ltd	01453 791492	OFTEC (24 hour line)
Plumbing & Heating Repairs		
Neptune Building Services	01452 541 939 / 0333 344 8754	Gas Safe Certified (24 hour line)
P&R Heating Ltd	01453 791492	Gas Safe Certified (24 hour line)
Electrics		
Neptune Building Services	01452 541 939 / 0333 344 8754	NICEIC (24 hour line)
P&R Heating Ltd	01453 791492	NICEIC (24 hour line)
Drains		
Cotswold Drains	01452 855 233	24 hour line
Drain Doctor Plumbing	01452 424804 or 0800 068 1216	24 hour line
Locksmith		
Gloucester Locksmiths	01452 306 824 or 07917 167 571	24 hour line
Boarding Up / Glazing		
Roman Glass	Gloucester 01452 525 262 Stroud 01453 752 455 Evesham 01386 446 880	24 hour line
Ecclesiastical Insurance	0345 603 8381	24 hour line
King Builders Gloucester	01452 526 631	Best endeavours
Security Alarms		
Security 1	01452 725 000	24 hour line
Pest Control		
Total Pest Control	0800 772 0554	
Tree works		
Greenway Tree Care Ltd	07850 981 667	

Notes:

Please contact one of the contractors listed on the table in cases 'out of hours' emergencies in line with the Emergency Advisor Notes. The Property Team do not offer an out of hours service but if a contractor requires an instruction to undertake works once on site the contractor can contact Colin Scorer on 07484 967 559 or email cscorer@glosdioc.org.uk

All occupants should issue the 'Asbestos Management Report' to the contractor prior to commencing works. This has been issued to you previously by email and with a request to place a hardcopy in the airing cupboard.

If an out of hours call is made, inform the Property Department Personnel listed below when the office is next open (Monday – Friday 9am – 5pm) to obtain an order number by emailing repairs@glosdioc.org.uk

Any work **not** deemed to be an emergency or relate to a false callout e.g. an occupant's electrical appliance tripping the electrics, the expense will be invoiced to the occupant.

Please ONLY contact Ecclesiastical Insurance if windows or doors have been damaged resulting in a security risk. The works will be covered under the Diocese's House Insurance. This number should be used when a problem occurs 'Out of hours' and only if the problem provides a security risk.